

GIRO is a convenient, cashless mode of payment. To help you better understand the GIRO payment method. Here are some answers to the most frequently raised questions on GIRO:

How do I get started?

Complete this GIRO application form, with your account number and send the form with your signature duly signed to us at:

Caritas Singapore Community Council Limited (CSCC)
55 Waterloo Street #09-03 Singapore 187954

Note: For account operated via thumbprint, please bring your NRIC/passport to your bank for the print to be taken and witnessed.

How long do I need to wait before my GIRO arrangement is effective?

Your GIRO arrangement will take at most 21 working days to be effected.

Can I stop GIRO payment?

You will need to inform both your bank and CSCC in writing at least 14 working days before the next deducted date.

What happens if there are insufficient funds in my bank account?

We will notify you to check if you wish to pay by other ways. However, you should still maintain sufficient funds in your bank account for the subsequent due date. Please note that some banks do charge a service fee for unsuccessful GIRO deduction due to insufficient funds.

When will the GIRO deduction be made?

A monthly deduction will be made from your bank account on 27th of each month. The amount deducted will be reflected in your bank statement. Please note that if the 27th falls on either a weekend or a public holiday, the amount will be deducted on the next working day.

Can I receive tax exemption for my donation?

Yes, by indicating on the form.

For more information, please visit our website at
www.caritas-singapore.org or call 6337 3711